



4191 Kingston Road Toronto, ON M1E 2M5 416-282-0999 (phone) 416-282-0799 (fax) [www.poolmates.ca](http://www.poolmates.ca) [sales@poolmates.ca](mailto:sales@poolmates.ca)

**POOL SERVICE FORM 2017**

The following is a list of services available from **Pool Mates Pool & Hot Tub Inc.**, for openings, closings and ongoing maintenance of your pool. Please indicate and return the attached form with which services **Pool Mates** can perform for you in 2017. To help us facilitate a busy spring season, please return your form as soon as possible in order for us to schedule your service.

**Please note: It can take up to 10 days from cover removal until pool is clean, heated (if nec.) and ready to swim.**

**SAFETY COVER REMOVAL ONE VISIT: \$335.00 + HST**

**SAFETY COVER REMOVAL TWO VISITS: \$425.00 + HST**

- Remove and Clean winter cover, prepare for summer storage (Cover will be left outside to dry)
  - Remove all leaves and other garbage into bags for pickup and take to street
  - Clean waterline and coping
  - Power wash deck
  - Test the pool water
  - Replace all deck equipment
  - Start up the system
  - Check & tighten all connections within the pump/filter/heater system
  - Skim and brush pool
  - Chemicals as required to balance water (to be charged separately as required)
  - Thorough vacuum of pool (**note that the first vacuum of the season will normally get 75%-85% of the debris but in most cases a second vacuum will be required once the water settles from skimming and brushing**)
  - **\*\*Additional charge for excessively leaf ridden vacuuming\*\***
  - **\*\*\$25.00 extra for pools 18x36 and above\*\***
  - For spillover spa add \$75.00 + HST
- **NOTES: We will make every effort to complete the opening in 1 visit. However, water clarity & water levels need to be taken into account. If we are unable to see the floor of the deep end, we will add chlorine and brush and will come back once the water has circulated and the debris has settled in order to vacuum. We will not do blind vacuums.**

**HEATER START UP: \$130.00 + HST**

- Service to include: Safety and efficiency testing, cleaning and lighting of heater
- Any additional repairs, additional labour replacement parts will be charged separately as necessary.
- Heater service will follow usually within 48-72 hours of pool being started up



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**POOL SERVICE FORM 2017**

**WEEKLY VACUUM CALLS: \$69.99/HR BI-WEEKLY VACUUM CALLS: \$79.99/HR**

**This weekly/bi-weekly service includes the following:**

- Skimming and cleaning the surface of the pool and waterline,
- Vacuuming the pool
- Testing and adjusting of chemical levels
- Filling automatic chlorine feeders
- Cleaning skimmer and pump baskets
- Back washing of the filter.
- All chemicals and parts supplied will be invoiced in addition to the weekly/bi-weekly vacuum charge.

**VACATION/SHORT TERM VACUUM CALLS: \$89.99/HR**

This service provides a short term (i.e. vacation) or one off vacuum call. This call is for those customers who are **not** part of our weekly service program. It is possible that more than one call will be necessary to get your pool clean.

- In the spring, this service is usually performed within a couple of days of the start-up.
- During the summer, this will make sure your pool is maintained while you are on holidays.
- All chemicals and parts will be invoiced separately

**POOL CHECK \$49.99**

This service will provide a chemistry check, adjustment if necessary and we will empty the skimmer and pump baskets. This service does not include skimming, backwashing, filter cleaning or vacuuming. All chemicals used will be billed separately to the pool check.

**COMPLETE WINTERIZING: From \$329.00 + HST**  
**(includes up to 20L of chlorine)**

- Includes lowering of the water level,
- Uninstalling deck equipment (if applicable)
- Adjusting chemical balances if necessary
- Blowing out the lines, winterizing the heater, pump, and filter
- Adding chlorine and algaecide
- Install the winter cover. We do a 15-20 minute vacuum of the pool but if a more extensive cleanup is required, an additional surcharge will apply.
- All chemicals and any needed parts to be charged separately
- \*\*\$25.00 extra for pools 18x36 and above\*\*
- \*\*Additional charge for excessively leaf ridden pools\*\*
- For spillover spa add \$75.00 + HST



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**POOL SERVICE FORM 2017**

Please fill out the information below and return to Pool Mates as soon as possible with your signed and completed credit card authorization form.

I would like my pool to be ready to swim and enjoy by: \_\_\_\_\_, 2017.

**Please note: It can take up to 10 days from cover removal until pool is clean, heated (if nec.) and ready to swim.**

<b>CUSTOMER NAME:</b>	
<b>ADDRESS:</b>	
<b>CITY:</b>	
<b>POSTAL CODE:</b>	
<b>HOME PHONE:</b>	
<b>CELL PHONE:</b>	
<b>EMAIL ADDRESS:</b>	
<b>SPECIAL INSTRUCTIONS</b>	<b><u>If a garage code or gate key is needed please indicate here. Thanks.</u></b>

<b><u>Service</u></b>	<b><u>Price (+ HST)</u></b>	<b><u>For Services: Check Here</u></b>
Safety Cover One Visit	From \$335.00	
Safety Cover Two Visits	\$425.00	
Heater Start Up (As outlined)	\$130.00	
Pool Check (can be done weekly biweekly or as necessary)	\$49.99/hr	
Weekly Vacuum Call	\$69.99/hr (1 hr. min. charge)	
Bi-Weekly Vacuum Call	\$79.99/hr (1 hr. min. charge)	
Short term/Vacation Vacuum Call	\$89.99/hr (1 hr. min. charge)	
Complete Winterizing (incl. up to 20L Chlorine)	From \$329.00	

**\*\*All chemicals and any needed parts to be charged separately unless otherwise noted\*\***



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**POOL SERVICE FORM 2017**



Name: \_\_\_\_\_ Address: \_\_\_\_\_

Pool Mates accepts the following forms of payment: Cash, Cheque, Debit, Visa, MasterCard, American Express and Interac Email Money Transfer (send to: [matt@poolmates.ca](mailto:matt@poolmates.ca) and use your street name in small letters as the answer to the security question)

I hereby authorize Pool Mates Pool & Hot Tub Inc. (Pool Mates) to process payment with my credit card, for Service Work, Parts & Supplies, performed or delivered, on my behalf, during the period of January 01-December 31, 2017. I understand that payment will be processed upon completion of any Service Work, or delivery of Parts & Supplies, and that a full accounting will be supplied, along with a copy of the credit card payment slip, following processing. Thank you.

**Credit Card:** Visa    Master Card    American Express    **(Circle One)**

**PLEASE PRINT:**

NAME ON CARD:	CARD #:
SIGNATURE:	EXPIRY DATE:
	DATE: